



For Chemviron Europe (based in Feluy), we are now looking to recruit a

Senior Quality Manager

(m/f)

The Role:

The Senior Quality Manager - Europe directs process and product testing to ensure materials, parts, and products comply with established quality standards and government regulations. This position is responsible for planning, developing, and directing quality assurance and quality control policies, programs, and initiatives. Leading the Quality Organization in Europe requires evaluation of the production process and quality of resulting products to improve existing methods of operation. The Senior Quality Manager - Europe develops, implements, and revises quality standards, tools, and methods to establish a globalized organization. This position manages through subordinate managers and professionals in larger groups of moderate complexity and provides input to strategic decisions that affect the Quality teams.

Key responsibilities

- **Process Standardization:**

Ensure clear and standardized process and procedures exist for proper Quality Assurance and Quality Control. Work globally with peers in the Global Quality Organization to implement tools to manage product specifications, customer complaints, management of change, metrics and supplier quality programs.

Work cross-functionally to safely launch new products in a controlled manner. Use technical knowledge to guide the launch process without constraining the business commercial plan.

Incorporate any new regulatory or certification requirements efficiently such that there is no interruption to standard business operating.

- **Management and Leadership:**

Promote Quality Best Practices within the organization by positively reinforcing the Company's quality ethics and encouraging business process excellence.

Oversight for the health and safety for quality employees through routine safety auditing. Efficient reporting, communication and investigation of safety

related issues is required. Take appropriate measures to prevent additional problems or re-occurrence.

Provides clarity and direction to the quality teams in Europe.

Ensure yearly budgetary targets are met. Look for opportunities of cost saving across the quality function.

Set clear objectives for all employees and performs regular performance reviews. Conduct regular meetings with direct and dotted-line reports, providing honest performance feedback with regards to both technical knowledge and career development.

Responsible, along with Plant Managers, for ensuring that each site has adequate and leveraged quality assurance resources to ensure operational needs met.

Actively resolve problems that team members raise. Give positive feedback to help build confidence and develop employees. Responsible for coaching and discipline of team members.

- Quality Management System:

Quality Champion for all QMS initiatives impacting products and processes in Europe.

Work collaboratively with site Quality leads to address product queries or concerns. Key member of the crisis management team in the event of a recall or other critical quality event, ensuring communications and corrective action plans are clear and timely.

Ensure compliance with quality standards to isolate and address any non-conformance's and monitor measures designed to maintain and improve standards within the department.

Key team member for Global Supplier Quality. Ensure that all suppliers in the business are approved to the appropriate level.

Ensure all new raw materials are adequately risk assessed before being used in launch items.

Ensure all quality information is current and audit ready at all times.

- KPI Management:

Ensure that key quality KPI's are measured, recorded, trended and reported to the plants and upper management. Ensure key trends are moving in the

desired direction and when they are not; ensure that there is a clear plan of action in place to ensure corrective action.

Provide oversight for the complaint management process; understand trends in complaints or defects and facilitate investigation, corrective and preventative actions.

Ensure all site quality KPI's are aligned. Oversee the generation of a monthly period report for management with consistency across all sites.

The Profile:

Master Degree in Technical Field such as Chemistry, Biology, Engineering, Statistics

Fluent in English

Experience in Six sigma Black Belt

Experience in the automotive quality sector

If you are interested, please send your cover letter and CV to:

Chemviron SA

Att. P. Vangeel, HR Director

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